



Quality
Innovation
Performance

Suicide Prevention Accreditation Program

Assuring the safety, quality and efficiency of Australia's suicide prevention services through the Suicide Prevention Accreditation Program.

About the program

Suicide Prevention Australia developed the Suicide Prevention Accreditation Program in consultation with people with lived experience of suicide, consumers, clinicians and service providers, and not-for-profit accreditation organisation - *Quality Innovation Performance Limited (QIP)*.

The program provides a national framework known as *The Suicide Prevention Australia Standards for Quality Improvement, 1st Edition* (the Suicide Prevention Standards). These standards promote consistency in the delivery of suicide prevention services and a sector-wide focus on best practice. To support the sector to achieve a meaningful reduction in suicides, all suicide prevention services must be of the highest standards, irrespective of their size.

About the Suicide Prevention Standards

The Suicide Prevention Accreditation Program requires organisations to demonstrate their compliance with six national suicide prevention standards. The standards apply to suicide prevention programs rather than the overarching organisation themselves.

The Suicide Prevention Standards act as an objective measure to ensure an organisation's suicide prevention service(s) are targeted, outcomes-based and informed by people with a lived and living experience of suicide.



Read on to find out the numerous benefits of becoming accredited against the nationally recognised Suicide Prevention Standards.





Benefits of Accreditation

Achieving accreditation against the nationally recognised standards helps ensure an organisation's suicide prevention services are safe, effective and impactful to those at risk.

It supports an organisation to demonstrate commitment to quality improvement by allowing the team to take active steps to implement best practice programs and services.

Accreditation allows service users as well funding providers, and health and community support services referring people in need, to feel reassured that they will have access to a consistent, high quality and safe standard of care.

Additional Benefits

Further to the actionable benefits outlined, QIP accredited programs will:

- Receive promotional packs and resources
- Gain unlimited access to QIP's Client Liaison Team
- Unlock access to available funding packages, and
- Be listed and recognised on the national publicly available register.



Benefits of the Standards

Each of the Suicide Prevention Standards provide organisations with the opportunity to reflect on the current ways in which they deliver their suicide prevention services and identify ways to make improvements. The six standards assess the following areas:

1. Needs Assessment

Ensures the program meets the community's current needs and identifies gaps for improvement to support a progression toward future goals.

2. Alignment

Reviews the alignment of the program with the organisation's purpose and identifies ways to support team morale so care provision is enhanced.

3. Lived Experience of Suicide

Provides an opportunity to identify ways organisations can better co-design their program(s) with people with lived experience of suicide, strengthening them for future users.

4. Stakeholder Engagement

Collaborating with relevant industry professionals and using their feedback to facilitate the programs quality improvement. Reviewing how the process could be done better, including communication consistency, transparency and overall engagement processes, will strengthen organisational outputs.

5. Program Plan

Developing a comprehensive program plan with clear aims and objectives to meet identified outcomes, ensuring the program is best equipped for success. Transparency of gained knowledge around program planning supports the facilitation of industry-wide quality improvements and best practice outcomes.

6. Workforce

Ensuring the program team members understand and fulfil their roles and responsibilities is imperative to its success. This phase allows the organisation to understand the workforce's 'health' and provide them with the necessary education, training, and supervision to ensure they feel supported.

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